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solutions for managing and maintaining facilities

Since 1988, TMA Systems has been recognized as a technology innovator and provider of advanced software solutions for organizations that want to effectively manage their physical assets and facility maintenance operations.

TMA products, along with world-class training, professional services and support are key reasons TMA is the preferred solution for facility professionals throughout the world. TMA is proud to provide advanced solutions that meet, or exceed, the needs of educational, healthcare, corporate, government, telecommunications, transportation, manufacturing, and retail organizations.

Virtual IT is an Information Technology Solutions and Services organization with offices in UAE and Cyprus, delivering innovative solutions since 1998.

Our mission is to deliver innovative solutions through state-of-the art technologies, required for any organization to be competitive and effective in today's marketplace.

Virtual IT is an exclusive TMA Systems (www.tmasystems.com) International Partner for the Middle East, Cyprus and Greece providing and implementing their WebTMA Facilities Management Solutions (CAFM) in the area.

WebTMA Facilities Management (CAFM) solutions combine the best features and functionality of Facility Asset Management and Property Management Software solution with the strengths of a robust Computerized Maintenance Management System – (CMMS).



SERVICES



Delivering world-class services.

At TMA, we are committed to your success. This commitment, along with world-class service, is the reason TMA has one of the highest customer retention rates in our industry. Our team of professional Consultants, Engineers, Project Managers, Trainers, and ongoing Customer Support personnel have the expertise and experience necessary to ensure your organization will have a successful implementation of your product and the ongoing support to make your TMA solution an integral part of your organization's operations.

IMPLEMENTATION SERVICES

Measuring the success of any software solution is directly related to achieving a successful implementation. To satisfy your expectations, it is imperative that the implementation is well thought out, well planned, and meticulously executed. With superior technical expertise and industry knowledge, TMA Consultants will successfully implement your software to help meet your organization's business needs and requirements.

TRAINING SERVICES

TMA offers a wide range of training courses that provide you with the knowledge necessary to fully utilize your TMA software solution. TMA Consultants and Trainers understand how WebTMA has been implemented for your organization. This information allows them to customize the training to meet your specific needs while taking into account your personnel's knowledge level. Training sessions are offered remotely, at your site, or at the TMA Training Center in Tulsa, Oklahoma.

WebTMA SOLUTIONS

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The right tools at your fingertips.

WebTMA's Base Product provides your organization with the functionality necessary to manage your physical assets and maintenance operations. You can easily manage work orders and your preventive maintenance program. In addition, the Base Product provides you with the ability to set up your facilities, users, security, assets, equipment, and more.

WebTMA will track:

- Warranties
- Service contracts
- Tag numbers
- Parent/child relationships
- Location
- Priority
- Vendors
- Motors
- PMs
- Graphics

The Base Product includes "MyPage," which is a tool that can be customized by each WebTMA user to provide information that is directly relevant to their job requirements and their use of the product. This powerful functionality can be configured to focus on technicians, supervisors, or administrative personnel. MyPage provides real-time information that is relevant to specific job performance.

Some examples include:

- List of open work orders
- Single click access to areas of the program most utilized by the user
- Summary data for work requests, work orders, and preventive maintenance responsibilities
- Access to everyday forms and websites important to the user
- Company and department bulletin boards for delivering relevant information to users

Work Orders

If you are like most maintenance managers, your organization looks to you to find the tools that can maximize efficiency and control costs. WebTMA provides the power to accomplish this with an intuitive and easy-to-use work order system.

Other features include:

- Easily create work orders utilizing convenient pop-up lists
- Roll up costs by division, region, district, facility, building, floor, area, or department
- Easily browse and search work orders
- Control and prioritize workflow
- Assign and track multiple trades and tasks
- Automatically check for equipment warranties and service contracts
- Easily track safety and risk issues

Preventive Maintenance

WebTMA makes it easy to stay on top of preventive maintenance for any maintenance-worthy item. Periodic inspections of areas or equipment are easy to schedule and track. With more than 350 detailed maintenance tasks included and a customizable library, you have the maintenance procedures available to get your preventive maintenance program up and running quickly.

Other features include:

- Easily set fixed or floating schedules as needs dictate
- Review calendar, meter, and seasonal PM schedules
- Schedule PMs and track compliance by priority
- Assign PMs to a specific technician
- Project man-hours by week, month, or year

MODULES

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Enhance and improve your performance.

TMA offers a variety of optional modules to enhance and improve your organization's performance. WebTMA's scalability allows you to purchase the functionality your organization requires when you require it. With these additional modules, interfaces, and integrations developed specifically for WebTMA, you can self-configure your solution to meet your organization's needs and desires.

Optional modules include:

- Mobile Solutions
- Request Management
- Materials Management
- Project Management
- Time Management
- Contract Management
- Executive Dashboard
- Capital Planning
- Custodial Management
- General Inspections
- Room Inspections
- Utility Services Management
- IT Service Management
- Knowledge Base
- Facility Scheduler
- Key Management
- Event Scheduler
- Fleet Management
- Fleet Dispatch
- Training Program Management
- Lease Management
- GIS Solutions
- WebTMA CAFM



MOBILE SOLUTIONS

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TMA offers a wide variety of mobile solutions on a number of different platforms that help your organization become mobile. TMA Mobile Solutions enhance productivity by enabling your personnel to manage their work orders and other facility information electronically. These handheld devices include iPads, iPhones, iPods, Android devices, Windows Mobile devices, or cell phones. This state-of-the-art technology has the features and functionality that will significantly improve productivity and service to your customers.

WebTMA GO

TMA's most robust solution, WebTMA GO was developed to take advantage of the strengths of the iPad. This application has a wide array of features and functionality found in WebTMA. Electronically manage basic features and functionality such as work orders and asset inventory, along with scheduling, materials*, IT equipment*, inspections*, and custodial operations*. WebTMA GO operates in an online/offline mode providing you with maximum system availability.

mobileTMA GO

mobileTMA GO is an advanced mobile solution that operates on an iPhone (and other iOS devices) and allows your workforce to electronically manage their work orders, asset inventory, and other facility processes. mobileTMA GO operates in an online/offline mode providing you with maximum system availability.

mobileTMA

mobileTMA provides your workforce with the ability to electronically manage work orders, asset inventory, and other facility processes. mobileTMA runs on Windows Mobile and Android OS devices.

Note: Mobile Room Inspections and Mobile Custodial are available on select mobile devices.

* Client must have licensed related optional modules for functionality to be active in WebTMA GO.



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